

# Questions to Ask a Fertility Vendor

Shopping around for a fertility and family building benefits vendor?

There are many solutions in the marketplace, but it's important to understand that not all are created equal.



Progyny believes everyone should be able to pursue their dream of having a family. Our equitable fertility and family building benefit supports all paths to parenthood, and our data-driven model lays the groundwork for superior clinical outcomes, cost savings, and exceptional member experiences.

Your fertility benefits provider should be a trusted partner, providing guidance and support for your employees during a stressful and emotional period in their lives.

This checklist should serve as a tool to evaluate a potential vendor or confirm that your current fertility and family building benefit is right for your organization.

**Does your benefit equitably cover all paths to parenthood, including adoption and surrogacy?**

A best-in-class benefit recognizes that there are many paths to parenthood and no two journeys are alike. All employees should have access to a comprehensive, inclusive and equitable benefit.

**Can you ensure that members won't run out of coverage in the middle of their treatment?**

Traditional health plans are driven by restrictive access and dollar caps. Look for a fertility benefit solution that can ensure coverage for employees from start-to-finish, no matter which path to parenthood they have chosen to pursue.

**What kind of support are you able to provide for members throughout their fertility journey?**

Physical, emotional, and financial stress can take its toll on employees who are pursuing their unique path to parenthood. Look for a comprehensive solution that offers a robust one-on-one support system for its members. Inquire about the qualifications of those providing support and the number of interactions your employee can expect to have.

○ **What is the makeup of your provider network?**

Look for a benefit that offers an expansive network of fertility specialists, making it easy for members to find the care they need. Better yet: Ask whether network physicians are required to meet inclusion standards to ensure high quality care and ask how the network is monitored in regards to adherence to best practices.

○ **What kind of outcomes can you track and report on?**

Ask about things like pregnancy success rates, live birth rates, and the incidence of multiples (twins and triplets). Make sure the vendor can report on outcomes for your specific employees.

○ **Can you provide insights into employee utilization?**

Tracking key metrics is an important way to understand how your employees are using specific benefit offerings and how much it costs. Look for a vendor that provides frequent touchpoints with detailed analytics about fertility spend and outcomes.

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